



**SALTBURN SMOKE CONTROL ECO /**  
**DALBY SMOKE CONTROL ECO**  
**MULTI FUEL STOVE**  
**INSTALLATION AND USER INSTRUCTIONS**

Read these instructions carefully before installation and use.  
These instructions should be retained by the user for future reference.



Please note these instructions cover 2 models of stoves;-

The Saltburn Smoke Control Eco (flat door version)

And the

Dalby Smoke Control Eco (curved door version)

The Saltburn / Dalby Smoke Control Eco stove has a nominal heat output of 5kW and a weight of 61 kg. The flue gas mass flow is 4.0 g/s for wood logs, 3.1 g/s for solid fuel. The mean flue gas temperature directly downstream of the flue spigot at nominal heat output is 263 degrees C (wood) 298 degrees C (solid fuel). The Saltburn / Dalby Smoke Control Eco have been tested as a closed appliance and are capable of intermittent operation. Tested Net efficiency is 81.2% (wood) 79.8% (solid fuel)

## **WARNING**

The stove must be installed to comply with Health and Safety at Work Act 1974, to British Standard BS 8303 and to all local Building Regulations, including those referring to National and European standards.

These need to be complied with when installing the appliance.

Ensure that the flue pipe diameter is not less than the 125mm diameter outlet on the appliance.

There must not be an extractor fan fitted in the same room as the Saltburn / Dalby Smoke Control Eco.

If there is a possibility of disturbing asbestos during the installation it is necessary to take the appropriate steps to protect the installer.

Fire cement is caustic and protective gloves should be worn.

The chimney must be swept and examined for soundness and suitability before the stove is installed. Remedial action should be taken if required, seeking expert advice if necessary. Where the chimney is believed to have previously served an open fire installation it is possible that the higher flue gas temperature from a closed appliance may loosen deposits that were previously firmly adhered, with the consequent risk of flue blockage.

It is therefore recommended that the chimney be swept a second time within a month of regular use after installation.

CO Alarms:-Building regulations require that whenever a new or replacement fixed solid fuel or wood/biomass appliance is installed in a dwelling a carbon monoxide alarm must be fitted in the same room as the appliance. Further guidance on the installation of the carbon monoxide alarm is available in BS EN 50292:2002 and from the alarm manufacturer's instructions.

Provision of an alarm must not be considered a substitute for either installing the appliance correctly or ensuring regular servicing and maintenance of the appliance and chimney system.

## The Clean Air Act 1993 and Smoke Control Areas

Under the Clean Air Act local authorities may declare the whole or part of the district of the authority to be a smoke control area. It is an offence to emit smoke from a chimney of a building, from a furnace or from any fixed boiler if located in a designated smoke control area. It is also an offence to acquire an “unauthorized fuel” for use within a smoke control area unless it is used in an “exempt” appliance (“exempted” from the controls which generally apply in the smoke control area).

The Secretary of State for Environment, Food and Rural Affairs has powers under the Act to authorize smokeless fuels or exempt appliances for use in smoke control areas in England. In Scotland and Wales this power rests with the Ministers in the devolved administrations for those countries. Separate legislation, the Clean Air (Northern Ireland) Order 1981, applies in Northern Ireland. Therefore it is a requirement that fuels burnt or obtained for use in smoke control areas have been “authorised” in Regulations and that appliances used to burn solid fuel in those areas ( other than “authorised” fuels) have been exempted by an Order made and signed by the Secretary of State or Minister in the devolved administrations.

**The Saltburn Smoke Control Eco and the Dalby Smoke Control Eco have been recommended as suitable for use in smoke control areas when burning dry seasoned wood logs and when the appliances have been modified to prevent closure of the air control slider beyond the 30mm open position.**

Further information on the requirements of the Clean Air Act can be found here:  
<https://www.gov.uk/smoke-control-area-rules>

Your local authority is responsible for implementing the Clean Air Act 1993 including designation and supervision of smoke control areas and you can contact them for details of Clean Air Act requirements.

### **UNPACK THE STOVE**

Carefully cut the straps and lift the box up over the top of the stove. Remove the packing from round the outside of the stove, **leaving the plastic cover on if building work is still in progress. It is important to protect the paint finish from any damage, water, dust or fire cement.** Using a 17mm spanner, remove the two bolts attaching the stove to the pallet and then replace the bolts into the stove legs, these are used as levelling bolts if required.

Open the stove door and remove the packaging from inside the stove, there is some above the baffle and the heavy one inside the stove contains the spigot for the flue outlet. Remove the bag inside the ashpan, this contains the operating tool, instructions, and a pair of stove gloves

## CLEARANCES

The Saltburn / Dalby Smoke Control Eco needs to be sited next to and on a non-combustible surface. A minimum clearance of 150mm at the sides 300mm above and 50mm from the back of the stove body will allow air circulation and not impede the performance of the stove.

If it is necessary to site the stove near a combustible surface a minimum of 500 mm at the back, 650 mm at the sides and 300mm above must be maintained. If the stove is installed with the additional heatshield the minimum distance to combustible materials are reduced to 200mm at the back and 400mm at the side.

.It is a requirement that this appliance is installed on a solid, level, non-combustible hearth conforming to current Building Regulations.

.This appliance has been tested for hearth temperatures and the maximum temperature was 85 degrees C so is also suitable for a 12mm hearth.

## INSTALLATION

A minimum flue draught of 24 Pa is required for nominal heat output. As referred to in document J of the Building regulations, no purpose provided ventilation is normally required for the Saltburn / Dalby Smoke Control Eco stove. The appliance must be installed on a floor with an adequate load-bearing capacity. If an existing construction doesn't meet the prerequisite, suitable measures (e.g. load distributing plate) shall be taken to achieve it. It is important that any inlet grilles are so positioned that they are not liable to blockage.

It is essential that the stove has adequate air supply for combustion and ventilation. Apertures provided for this purpose shall not be restricted.

**Please note where the external air kit is fitted an air vent is still required in the same room as the stove depending on air tightness of the room, please refer to Building Regulations Part J**

The flue collar is already fixed to the top of the stove.

The Saltburn / Dalby Smoke Control Eco requires a Class 1 chimney of its own, a shared chimney will not be suitable. The chimney must be sound, free from leaks and swept before installation. If the chimney requires lining a lining must be used which is suitable for wood and solid fuel, with a minimum of 125mm internal diameter. A meter of flue pipe should be used from the stove before the chimney lining, and the lining must be installed to manufacturers' instructions. Alternatively, if there is no chimney, then an insulated stainless steel flue may be used to BS EN 15287-1:2007 + A1:2010 with a minimum of 125mm internal diameter and must be installed to manufacturers' instructions and to relevant Building Regulations.

The length of the chimney or flue must be at least 4.5 meters from the top of the stove and must finish in a down draught free area. A stove must not be installed into a room where there is an extractor fan or fumes could be pulled down the chimney.

It is essential to provide a facility for sweeping the chimney, this may be done by

installing a soot door in the brickwork or providing an access plate in the register plate or flue pipe. The flue is fitted from the top of the stove and the baffle can be removed to sweep up through the stove.

To connect the flue pipe to an existing chimney, a register plate is required, preferably made of metal. A collar is welded to the underside of the register plate so that the flue pipe can be placed into the spigot on top of the stove and round the outside of the collar on the register plate, so forming a 'funnel' effect. In this way, any moisture running down the chimney will be directed back into the stove instead of seeping out onto the top of the stove.

Connect the stove to the chimney using vitreous enameled flue pipe, from the top of the stove.

Make sure that all joints and connections are well sealed.

## **TO INSTALL EXTERNAL AIR SUPPLY**

Put one jubilee clip over the flexi vent pipe. Push the vent pipe onto the rear air outlet on the stove and tighten the jubilee clip. Drill a 100mm hole through the wall with a core drill and push the vent pipe through the wall, cutting to correct length. Put the second jubilee clip round the vent pipe then fasten to louvre grill. Back fill round the outside of the vent pipe with insulating material to prevent draught getting into the house. Then fasten the louvre grill onto the wall.

## **TO INSTALL EXTERNAL AIR SUPPLY WITH REMOTE CONTROL**

### **WARNING – DO NOT FIT ANY OF THE BATTERIES UNTIL INSTALLATION IS COMPLETE**

Put one of the jubilee clips provided over the flexi vent pipe. Push the vent pipe onto the rear air outlet on the stove and tighten the jubilee clip. Drill a 100mm hole through the wall with a core drill and push the vent pipe through the wall.

Take the cover off the stainless steel air intake box by undoing the two rear screws at either side. Feed the 1.5m braided lead through the wall into the stove position. Connect the flexi air intake pipe to the back of the stove using the clip provided. Feed the flexi pipe through the wall, gently pushing the stove into place and connect the outside air vent onto the metal tube connected to the back plate. Wrap the 13mm ceramic rope provided round the pipe and place silicone sealer round the outside of the back plate. Screw the back plate to the wall and replace the cover.

Connect the receiver box to the cable near the stove, insert 4 x AA batteries. Place the 9v battery into the handset.

To open the air vent press the smallest button on the handset at the same time as the button next to the arrow pointing upwards. To close the air vent, just press the button

next to the arrow pointing downwards.

When installation is complete, allow a suitable time for fire cement and mortar to dry, light a fire and make sure all joints are sealed. The stove is painted with a high temperature paint finish. The paint will be cured when most surfaces have reached about 246 degrees C. During this burn off period you will notice an unpleasant smell; you should not touch or wipe the paint during this period as it will be soft and may mark. The room should be well ventilated, children and pets should be kept away. Do not use water to clean the stove, either before or after it is cured.

### **TURBO BURNER**

There is a Turbo Burner which brings air in allowing plenty of oxygen into the rear and top of the stove, thus burning off gases which normally do not ignite. This gives the stove more efficiency and better combustion, less pollution. The turbo burner is built in and needs no adjustment.

### **LIGHTING THE STOVE – please refer to fig 1 on next page**

When ready to light the stove for the first time, make sure that everything is removed from the ashpan, and then open the lever under the door to the left to the Full Primary position, this lever is operated by hand with a glove or by foot. This is meant a for cold start or to be used when refueling. First burn some newspaper in the stove, with the door closed, to warm the flue, as there may be down draught initially. The temperature in the flue has to be increased to change the down draught to up draught. If down draught persists, try burning a blow torch in the stove, facing the flue for a minute or two. If there is a soot door fitted, try warming the flue through the soot door. If this does not work, call in your installer. If the stove has not been lit for a while, the chimney should be checked for blockages before lighting.

When ready to light the stove when burning wood put a small piece of fire lighter, about 25mm square is big enough and then add small sticks, taking care not to smother the flames. When the sticks are well alight adding small logs gradually increasing the size. Once the fire is well established move the lever to the full secondary position

The appliance will give more heat output with increased air supply, so the controls can be adjusted to increase (Full Secondary position) or decrease (Reduced Secondary position) the burning rate of the fuel, as desired.

If lighting the stove with sticks and solid fuel start in the full primary position and then to reduce the burn set the lever at Reduced Primary. If using the stove with a mixture of wood and solid fuel follow the operating instructions for burning wood.

This appliance is hot whilst in operation.

A stove handle cover is included with the stove – place the black cover over the handle when opening and closing the door, then remove and leave near the stove.

# SALTBURN / DALBY SMOKE CONTROL ECO PRIMARY & SECONDARY AIR INSTRUCTIONS **fig 1**

## Wood Settings;

REDUCED PRIMARY	FULL PRIMARY	50% PRIMARY 50% SECONDARY	FULL SECONDARY	REDUCED SECONDARY
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MAX  
3  
MINS

REDUCED PRIMARY	FULL PRIMARY	50% PRIMARY 50% SECONDARY	FULL SECONDARY	REDUCED SECONDARY
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REDUCED PRIMARY	FULL PRIMARY	50% PRIMARY 50% SECONDARY	FULL SECONDARY	REDUCED SECONDARY
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## Solid Fuel Settings;

REDUCED PRIMARY	FULL PRIMARY	50% PRIMARY 50% SECONDARY	FULL SECONDARY	REDUCED SECONDARY
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MAX  
3  
MINS

REDUCED PRIMARY	FULL PRIMARY	50% PRIMARY 50% SECONDARY	FULL SECONDARY	REDUCED SECONDARY
--------------------	-----------------	------------------------------	-------------------	----------------------

REDUCED PRIMARY	FULL PRIMARY	50% PRIMARY 50% SECONDARY	FULL SECONDARY	REDUCED SECONDARY
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Keep children and furniture a safe distance away.

In the presence of children, elderly or infirm people a fireguard should be used. The fireguard should be manufactured in accordance with BS 8423:2002 – Fireguards for use with solid fuel appliances.

User warning - parts become very hot while the stove is running so should not be touched with bare hands. The special operating tool, stove handle cover and a pair of gloves are provided for operation of the hot stove.

To close the stove down slide the main control lever fully to the right. Depending on the fuel and the amount of draught in the chimney, it may be necessary to leave the main air control slightly open to allow the glass to burn clean.

The appliance is designed to operate efficiently with the fire door closed door. The door should be kept closed at all times, except when refueling or removing ashes.

Operation with the stove door open can cause excessive smoke. The appliance must not be operated with the stove door left open.

### **STOVE HANDLE COVER**

There is a black stove handle cover included with your stove this is to be used when opening and closing the stove door. Place the black handle cover over the handle when opening and closing the stove door, then remove and leave near the stove for the next time.

**PLEASE NOTE THIS HANDLE COVER IS NOT TO BE LEFT ON THE STOVE WHEN THE STOVE IS HOT**

### **TO RE-FUEL THE STOVE**

Do not over fill the firebox, maximum filling height 100mm. The maximum amount of fuel specified should not be exceeded, overloading can cause excessive smoke.

When refueling the Saltburn / Dalby Smoke Control Eco stove it is necessary to fully open the secondary air control for a period of 2 minutes before adjusting the control to the required low output setting. Before opening the door to re-fuel, open the primary air. Add the fuel and then close the door then open the lever for 2 to 3 minutes. Then close the lever to adjust to suit required heat and dependent on the fuel you are using see Figure 1 / guide on the stove ash lip.

### **Refueling on to a low fire bed**

If there is insufficient burning material in the fire bed to light a new fuel charge, excessive smoke emission can occur. Refueling must be carried out onto a sufficient quantity of glowing embers and ash that the new fuel charge will ignite in a reasonable period. If there are too few embers in the fire bed, add suitable kindling to prevent excessive smoke

## **TO RE-FUEL THE STOVE**

Do not over fill the firebox, maximum filling height 100mm. The maximum amount of fuel specified should not be exceeded, overloading can cause excessive smoke

### **Fuel Overloading**

The maximum amount of fuel specified in this manual should not be exceeded, overloading can cause excessive smoke

### **Operation with door left open**

Operation with the door open can cause excess smoke. The appliance must not be operated with the appliance door left open except as directed in the instructions.

### **Dampers left open**

Operation with the air controls or appliance dampers open can cause excess smoke. The appliance must not be operated with air controls, appliance dampers or door left open except as directed in the instructions.

## **FUELS**

This appliance has been tested using seasoned wood logs and solid fuel. The logs need to be dry, seasoned logs i.e.no more than 20% moisture content, maximum log size for use in the appliance is length 300 mm x 75mm diameter Small pieces of kiln dried timber can burn very hot, take care that the fire does not get out of control. The stove is designed to burn wood and an approved smokeless fuel for closed stoves.

**WARNING – USING A NON APPROVED FUEL MAY CAUSE DAMAGE TO THE STOVE AND WILL NOT BE COVERED BY OUR GUARANTEE. WOOD NEEDS TO BE DRY AND SEASONED (MAXIMUM 20% MOISTURE CONTENT)**

## **CLEANING THE STOVE AND FLUE**

It is important to remove the ashes regularly, if the ash builds up through the grate, the grate could overheat and distort.

Open the fire door with the stove glove provided, using the tool, gently pull out the ashpan a little way. Then remove the tool and slot it in from the top of the slot in the middle of the ashpan. The tool will then have a firm grip on the ashpan. Carefully carry the ashes out to dispose of them, or use a ‘Tippy’ or similar ash carrier.

When the stove is being used regularly, it will be necessary to remove the baffles once a year to clean any debris that may have collected there. The chimney/flue should be swept and checked every year. The glass on the stove door can be cleaned (better when the glass is cool), using a damp cloth, or sponge pan scrubber for any stubborn marks. Stove glass cleaner may be used if required.

The body of the stove can be brushed with a soft brush, do not use water on the paint work. If, in time, the body of the stove needs touching up, a touch-up aerosol of paint,

the same as originally used in the factory, can be obtained from your supplier.

**Warning – do not use an aerosol spray near the stove when the stove is alight.**

This appliance should be regularly maintained by a competent service engineer. There must be no unauthorised modification of the appliance. Any replacement parts must be recommended by the Manufacturer and are available from the approved dealer the stove was purchased from.

If the stove is to be left unused for a prolonged period of time then it should be given a thorough clean to remove ash and unburned fuel residues. To enable a good flow of air through the appliance to reduce condensation and subsequent damage, leave the air controls fully open.

It is important that the flue connection, any appliance baffles or throat plates and the chimney are swept prior to lighting up after a prolonged shutdown period

## **TROUBLE SHOOTING**

1. The stove is not burning well.

The stove may need more fuel loading - load more fuel, see 'lighting the stove'

The wood may be un-seasoned or damp – don't use unsuitable wood.

The chimney may need sweeping, or there may be a buildup of debris above the baffle - see 'Cleaning the Stove and Flue'

There may not be the required flue draught in the chimney/flue. In this case a longer chimney pot may help, or there may be a blockage in the flue.

2. Smoke is coming into the room.

There may be down draught conditions, see paragraph 1 of 'Lighting the Stove'. If it is not possible to stop the down draught by warming the flue as described, it is advisable to leave the stove unlit and test conditions later.

3. The stove is burning too hot.

Make sure the stove door is closed properly, and check that all air vents are closed.

Check the rope seal on the door. If this needs replacing, ceramic rope and heatproof adhesive can be obtained from your supplier.

4. Smoke is being emitted from the chimney.

Check that the fuel being used is as described and that the operation of this manual is being followed. If smoke is being emitted whilst refueling onto a low fire bed then kindling should be used.

## **WARNING NOTE**

Properly installed, operated and maintained this stove will not emit fumes into the dwelling. Occasional fumes from de-ashing and re-fueling may occur. However, persistent fume emission is potentially dangerous and must not be tolerated. If fume emission does persist, then the following immediate action should be taken:-

- (a) Open doors and windows to ventilate the room and then leave the premises.
- (b) Let the fire go out.
- (c) Check for flue or chimney blockage and clean if required.
- (d) Do not attempt to relight the fire until the cause of the fume emission has been identified and corrected. If necessary seek expert advice.

The most common cause of fume emission is flue way or chimney blockage. For your own safety these must be kept clean at all times.

## **IN CASE OF A CHIMNEY FIRE**

**CLOSE ALL AIR VENTS IF POSSIBLE**

**MAKE SURE THERE IS NOTHING COMBUSTIBLE NEAR THE STOVE.**

**MOVE PEOPLE AWAY FROM THE ROOM.**

**CLOSE THE ROOM DOOR**

**PHONE THE FIRE BRIGADE.**

## **COMMISSIONING AND HANDOVER INSTRUCTIONS**

Ensure all parts are fitted in accordance with the instructions.

On completion of the installation allow a suitable period of time for any fire cement and mortar to dry out, before lighting the stove.

Once the stove is under fire check all seals for soundness and check that the flue is functioning correctly and that all products of combustion are vented safely to atmosphere via the chimney terminal.

On completion of the installation and commissioning ensure that the operating instructions for the stove are left with the customer.

Ensure to advise the customer on the correct use of the appliance and operating tools and warn them to use only the recommended fuel for the stoves.

Advise the user what to do should smoke or fumes be emitted from the stove.

The customer should be warned to use a fireguard to BS8423:2002 in the presence of children, elderly and / or infirm persons

**SPARES** – The approved dealer whom you purchased your stove from will be able to supply you with spares you may require in the future. The majority of the parts for the Saltburn Smoke Control Eco and the Dalby Smoke Control Eco are the same with the exception of the Fuel Guard, Door Rope kit, Glass seal and Door Glass - in this instance please advise the dealer when ordering if your stove is the Saltburn Smoke Control Eco – (flat door version ) or Dalby Smoke Control Eco – (curved door version).

<b>Product Fiche</b>	
<b>Commission Delegated Regulation (EU) 2015/1187</b>	
<b>Energy Labelling of Local Space Heaters</b>	
<b>Supplier's Name or Trademark:</b>	<b>Town &amp; Country Fires</b>
<b>Suppliers Model Identifier:</b>	<b>Saltburn SC Eco / Dalby SC Eco</b>
<b>Energy Efficiency Class of Model:</b>	<b>A+</b>
<b>Nominal Heat Output to Room (kW):</b>	<b>5.0</b>
<b>Nominal Heat Output to Water (kW):</b>	<b>n/a</b>
<b>Net Efficiency (%):</b>	<b>81.2</b>
<b>Energy Efficiency Index (%):</b>	<b>108</b>



## Supplementary Information for the verification of Ecodesign Compliance under the HETAS Product Approval Scheme



**Appliance Manufacturer:** Town & Country  
1 Enterprise Way, Thornton Road Industrial Estate  
Pickering, North Yorkshire, YO18 7NA

Model Name(s):	Saltburn Smoke Control Eco Multifuel Stove
Model Variant(s):	Dalby Smoke Control Eco Multifuel Stove
Direct Heat Output:	5 kW
Indirect Heating Functionality:	No
Type of Heat Output Room Temperature Control:	Two or more manual stages, no temperature control
Other control options:	N/A

### Space Heating Performance at Nominal Output

Fuel(s)	Primary Fuel	Seasonal Efficiency (%)	(mg/m <sup>3</sup> )			
			PM	OGC	CO	NOx
Wood Logs	Yes	71.2	9	75	1000	97
<i>Smokeless Fuel</i>	No	69.8	34	47	875	108

### Performance when Operated on Primary Fuel

Rated Heat Output (kW)	5	Nominal Net Efficiency (%)	81.2			
Electrical Consumption Nominal (kW)	N/A	Electrical Consumption Minimum (kW)	N/A			
Electrical Consumption Standby (kW)	N/A	Energy Efficiency Index	108	EEI Rating	A+	

**Specific Precautions during Assembling, Installing & Maintenance:** *See installation instructions for more information*

**Product End-of-Life/Recycling:** *To dispose of the stove after the product life has expired, please observe the following information*

- ✓ *Dispose of the items correctly i.e. separate the parts to be disposed of in material groups*
- ✓ *Always dispose of items in a way that is as sustainable as possible and that is in line with the current environmental protection, reprocessing/recycling and disposal technology*

*HETAS confirms the above information is accurate and the stove complies with the Ecodesign regulation at nominal heat output*

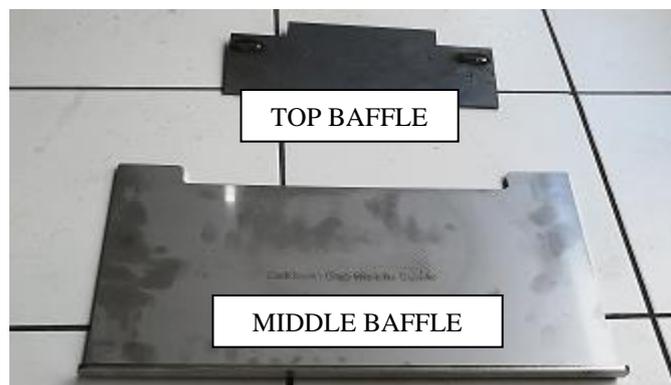
## THE BRICKS / BAFFLES POSITIONING

The Saltburn Smoke Control Eco / Dalby Smoke Control Eco have a pair of outer side bricks, a pair of inner side bricks, a pair of lower rear bricks and a top rear brick that is located above the tertiary air tube. There are 3 metal baffles (Top, Middle and Lower) please refer to the figures below re removing / replacing the bricks and baffles.

**Figure 1 Brick Positioning**



**Figure 2 Baffle Positioning**



## Town and Country Fires Guarantee

Town and Country Fires Ltd guarantee the quality of workmanship of their multi fuel stoves for twelve months from the date of purchase.

Stoves must be installed to current Building Regulations, National and European Standards and per our Installation / User instructions supplied with the stove. Installation must be carried out by a competent installer.

The Saltburn Smoke Control Eco and Dalby Smoke Control Eco are wood burning stoves. Using a fuel other than dry seasoned wood logs (maximum 20% moisture content) may cause damage to the stove and will not be covered by our guarantee. In no circumstances use household coal, petroleum based fuels, Petrocoke, Cozycoke, Excell, Burnwell or Anthracite. For further advice on fuels please contact Town and Country Fires Limited.

Usage of our stoves should be as per our Installation / User Instructions provided with the stove.

Any warranty claim requires Proof of defective workmanship and delivery of the defective product to our factory within twelve months of the date of purchase.

Parts which are classed as consumables and are excluded from our Guarantee include;

Grates, Fire Bricks, Baffles, Fuel Guards, Ash Pan, Glass, Door / Glass Seals and Paint.

Claims under this guarantee should be made through the Approved Town and Country Dealer the appliance was originally purchased from.

Please complete the enclosed form in full to validate your guarantee, and extend the guarantee from one year to ten years. Please note the extended guarantee is only valid when your stove was purchased from a Local Approved Town and Country Dealer and not a third party reseller.

Town and Country Fires are not liable for any incidental loss, damage or injury, however caused.

This Guarantee is only applicable in the UK.

This Guarantee does not affect your statutory rights.

**Please keep this page for your future reference.**